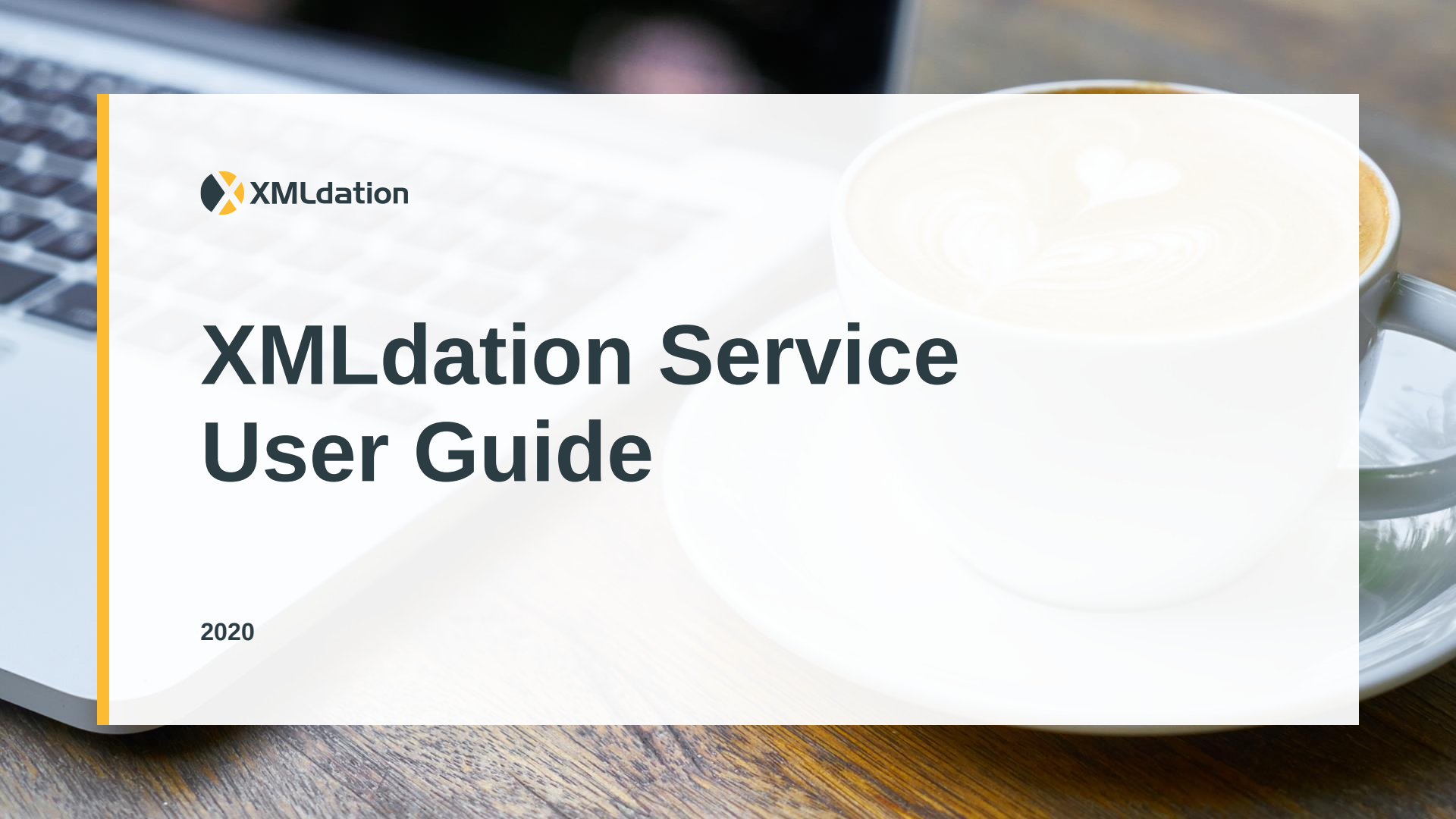

XMLdation

XMLdation Service User Guide

2020

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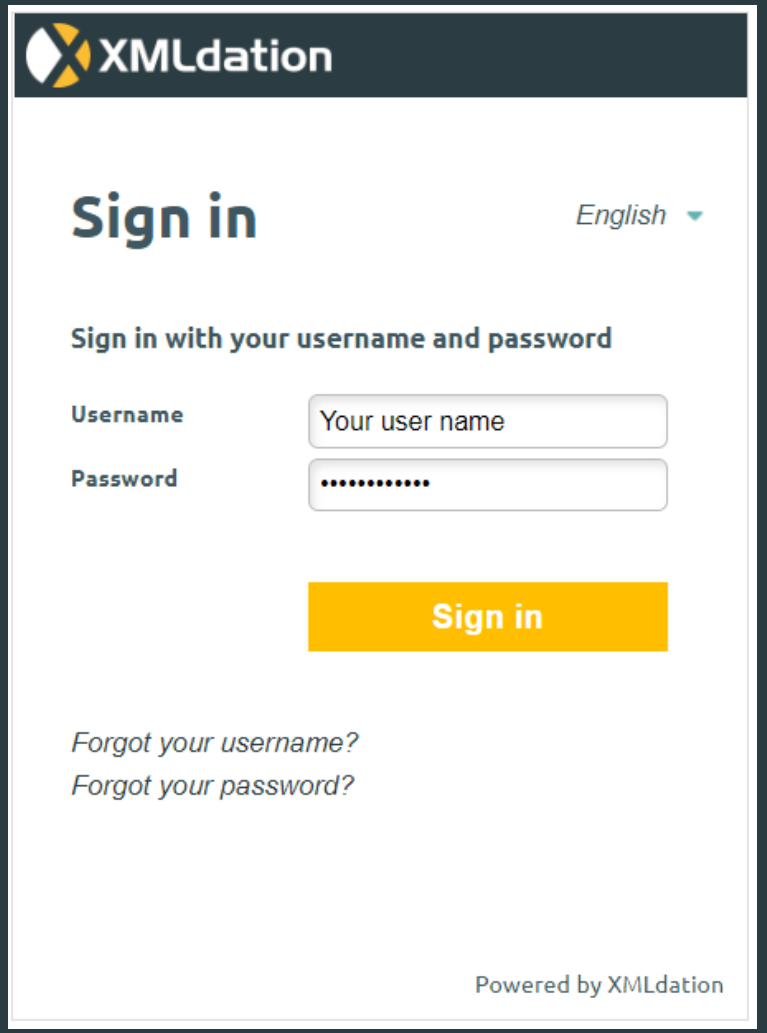
Signing in


XMLdation
Sign in
English
Sign in with your username and password
Username
Your user name
Password
Sign in
Forgot your username?
Forgot your password?
Powered by XMLdation

Signing in

On first sign in

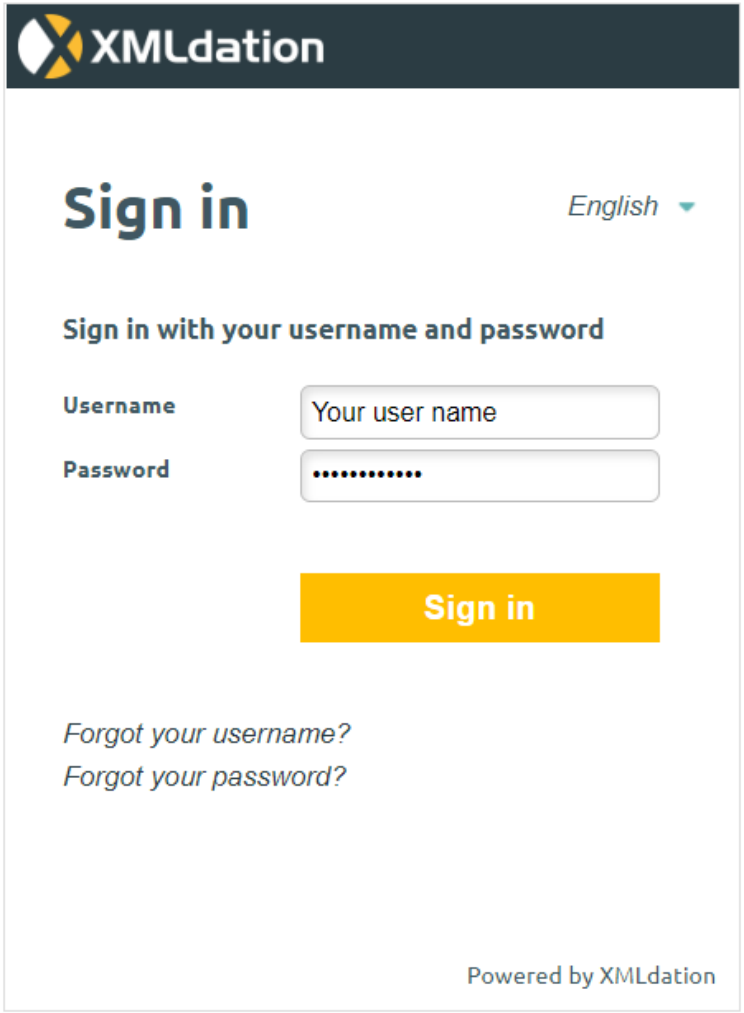
- Enter your user name and password
- You may be asked to enter a security code. You will receive the code by email. Enter this code
- You may be asked to review your details. When ready, select Continue
- Accept the Terms of Use
- Change your password
- You are ready to start working !

Signing in again

- Enter your user name and password

From time to time, you will be asked to update your password

From time to time, you may be asked to enter a security code. You will receive the code by email.



Signing in FAQ

Where do I get my username or password?
Contact support or your administrator

I have been prompted to enter a security code but I have not received it
1. Check the spam or junk folder in your email
2. Try again - click to ‘resend code’
3. Contact support or your administrator

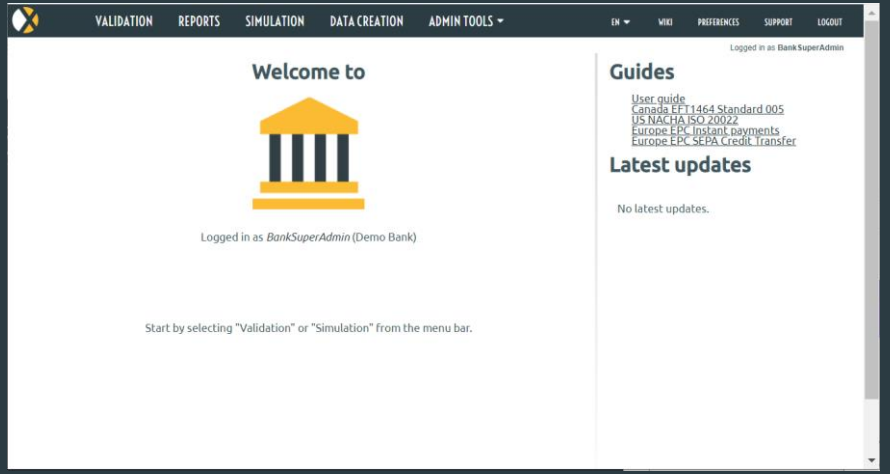
I can’t remember my password
Go to the sign in page. Click on “Forgot your password”. Enter your username. Your password will be sent to your email.

I want to change my password
Go to the Preferences page in the upper right corner while logged in or select ‘Forgot my password’ on the sign in page.

I can’t remember my username
Go to the sign in page. Click on “Forgot your username”. Enter your email address. Your username will be sent to your email.

I can’t sign in because I keep getting an ‘invalid captcha’ error
1. If you are not sure of your password, click on “Forgot my password” to get a new password
2. Some captchas are difficult to read. You can keep retrying and might find one that works for you.
3. Contact support or your administrator

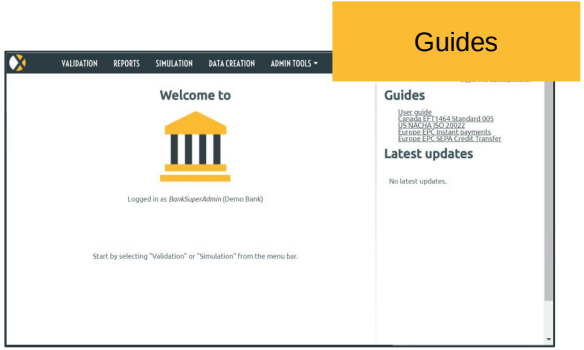
Viewing guides and sample files



Viewing guides and sample files

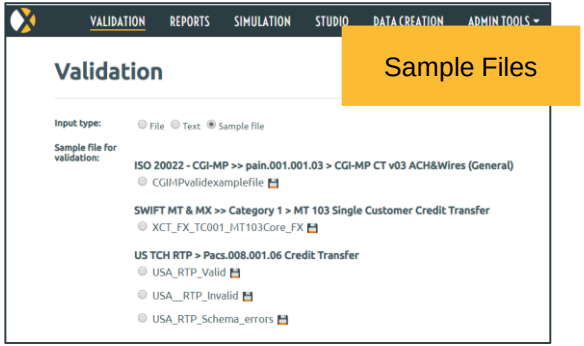
Guides

- Guides available in your Service are on the **Landing Page**
- Go to Landing Page by clicking on the icon on left hand of the navigation bar
- Guides are listed in the top right hand of the page

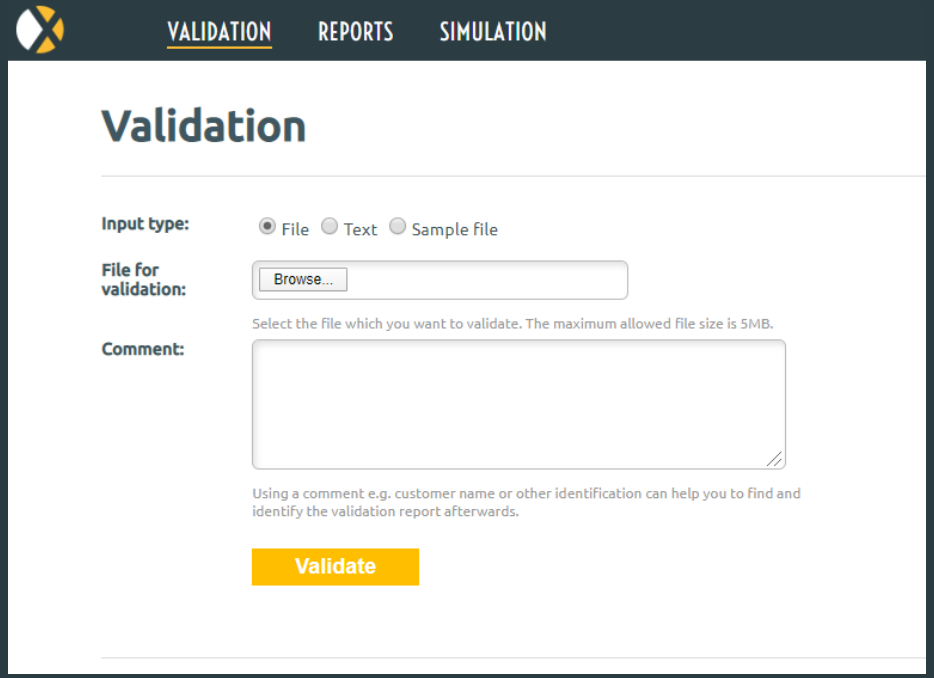


Sample Files

- Sample Files available in your Service can be viewed from the **Validation Page**
- Go to Validation Page by clicking on Validation on the navigation bar
- To view sample files, click on the “Sample File” option next to “Input Type”



Validating files



Validating files

1 **Click on VALIDATION on the Navigation Bar**

2 **Select a file for validation from your local file system**

- Click on the Browse button
- Select the file
- Click Validate

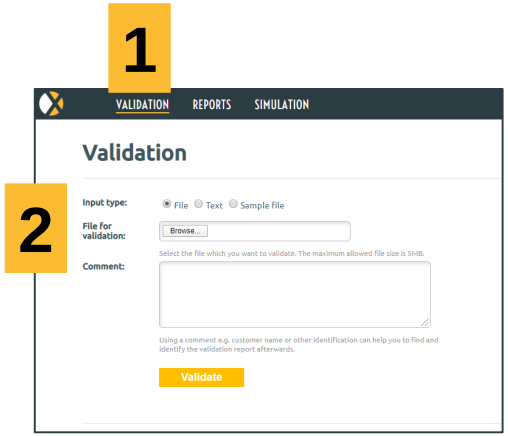
The file formats available in your Service are listed

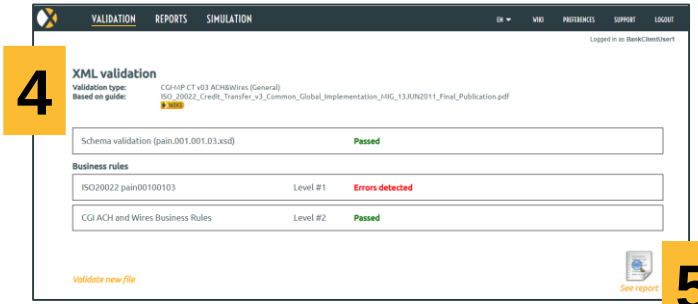
3 **Select the validation type for your file (the file format)**

The Validation starts

4 **View the summary results of the validation**

5 **Click on ‘See Report’ to view details**

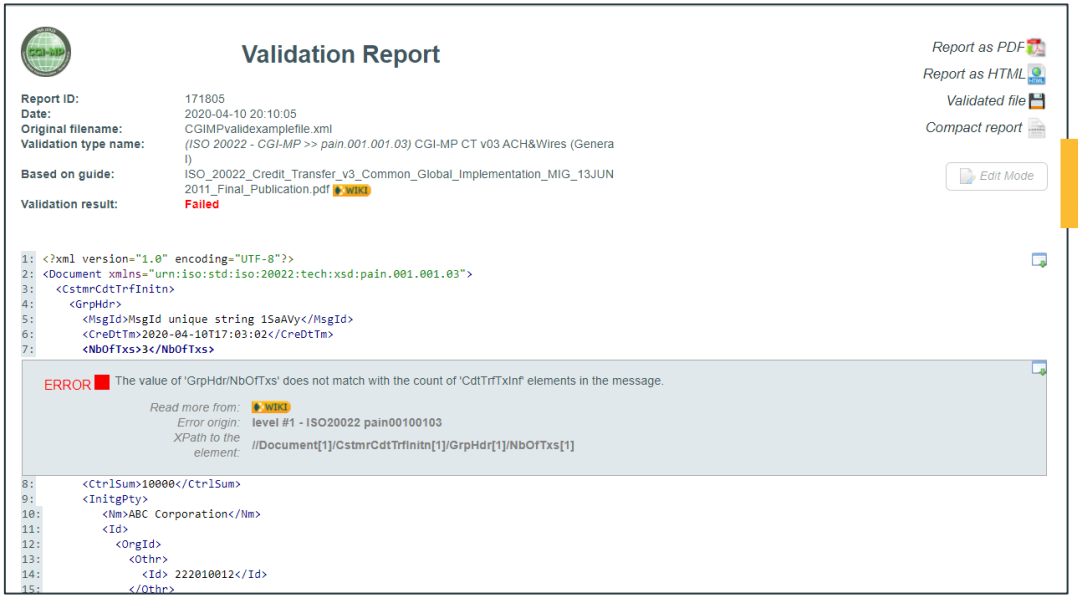




Editing validation reports to correct errors

1 **Select “Edit Mode”**

Edit values in the file, and revalidate

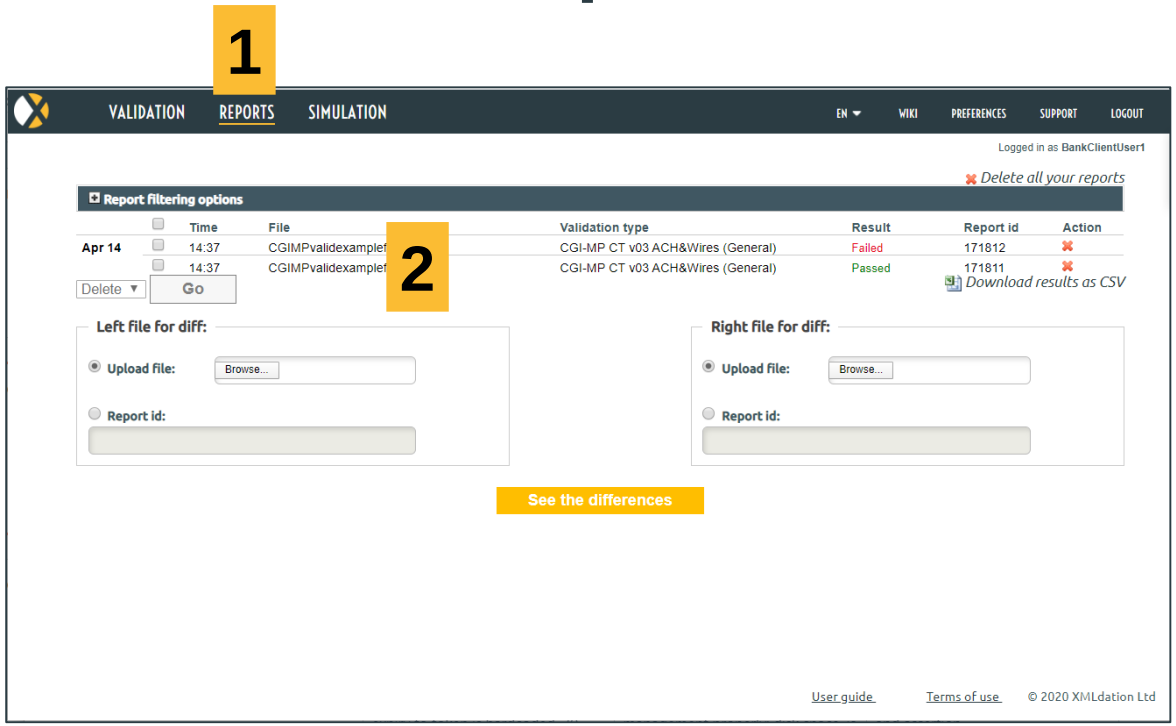


Viewing historical validation reports

1 **Click on REPORTS on the navigation bar**
The screen lists Validation Reports for validations previously run by the user.

2 **To view a report, click on the report line**

If no reports are listed, your environment might be configured to delete reports automatically on user logout.



Comparing files

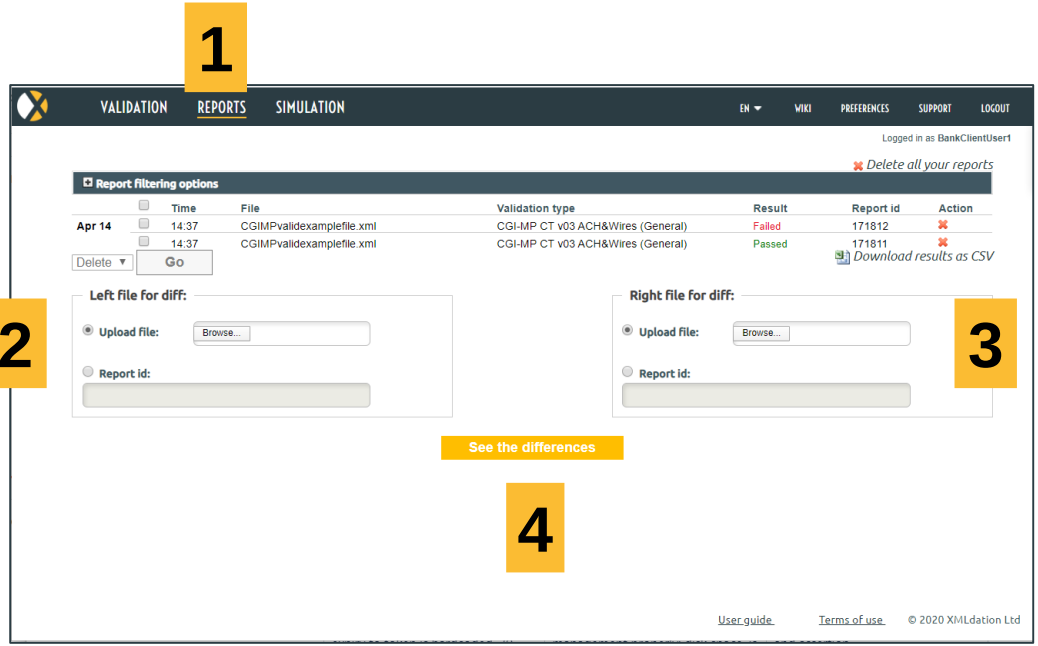
1 **Click on REPORTS on the navigation bar**
The option to compare two files is at the end of the Reports screen

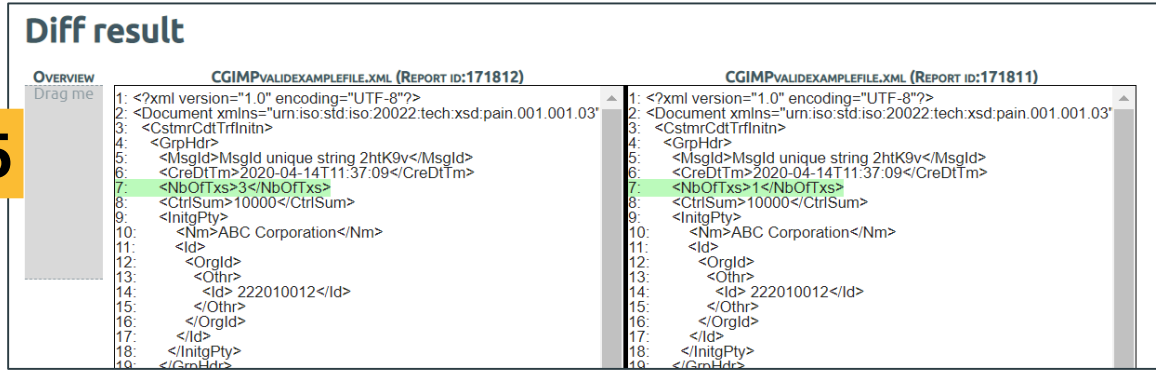
2 **Browse to upload the first file**
Or enter the Report id of one of the listed reports
Or hover over a Report Id and click Left

3 **Browse to upload the second file**
Or enter the Report id of one of the listed reports
Or hover over a Report Id and click Right

4 **Click “See the differences”**

5 **View the differences**





Validating files FAQ

What do Error, Notice and Info mean?
Error: must be fixed to avoid file or payment failures
Notice: recommendation
Info: additional information

What is a schema error?
An error in the file structure. For example, for an XML file, the tags may be wrong. If a schema error is detected, the business rules are not checked.

What is a business rule error?
An error in the content within the fields in the file.

What are the Wiki links?
Links to more information about the error of the file specification.

What if I don’t understand the error
Contact support or your administrator.

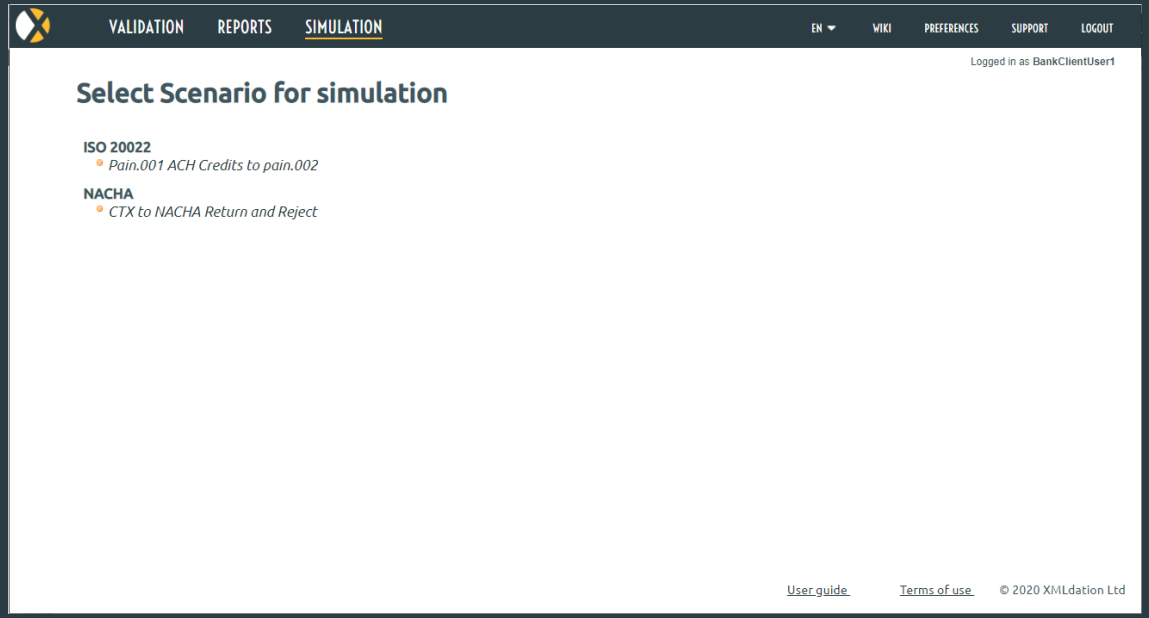
Can I use copy and paste to validate file content?
Yes. Select Input Type ‘text’ on the Validation Page, paste file contents into the test area, and validate.

Can I send the report to someone?
Yes. You can email a PDF version. To get the PDF, click on “Report as PDF” in the top right of the report.

Can I download an edited file?
Yes. Click on “Validated file” in the top right of the report.

Why are there no Validation reports listed on the Reports screen?
Your system may be configured to delete Validation reports automatically on logout.

Simulating response files



Simulating response files

1 **Click on SIMULATION on the Navigation Bar**

2 **Select a scenario for simulation**

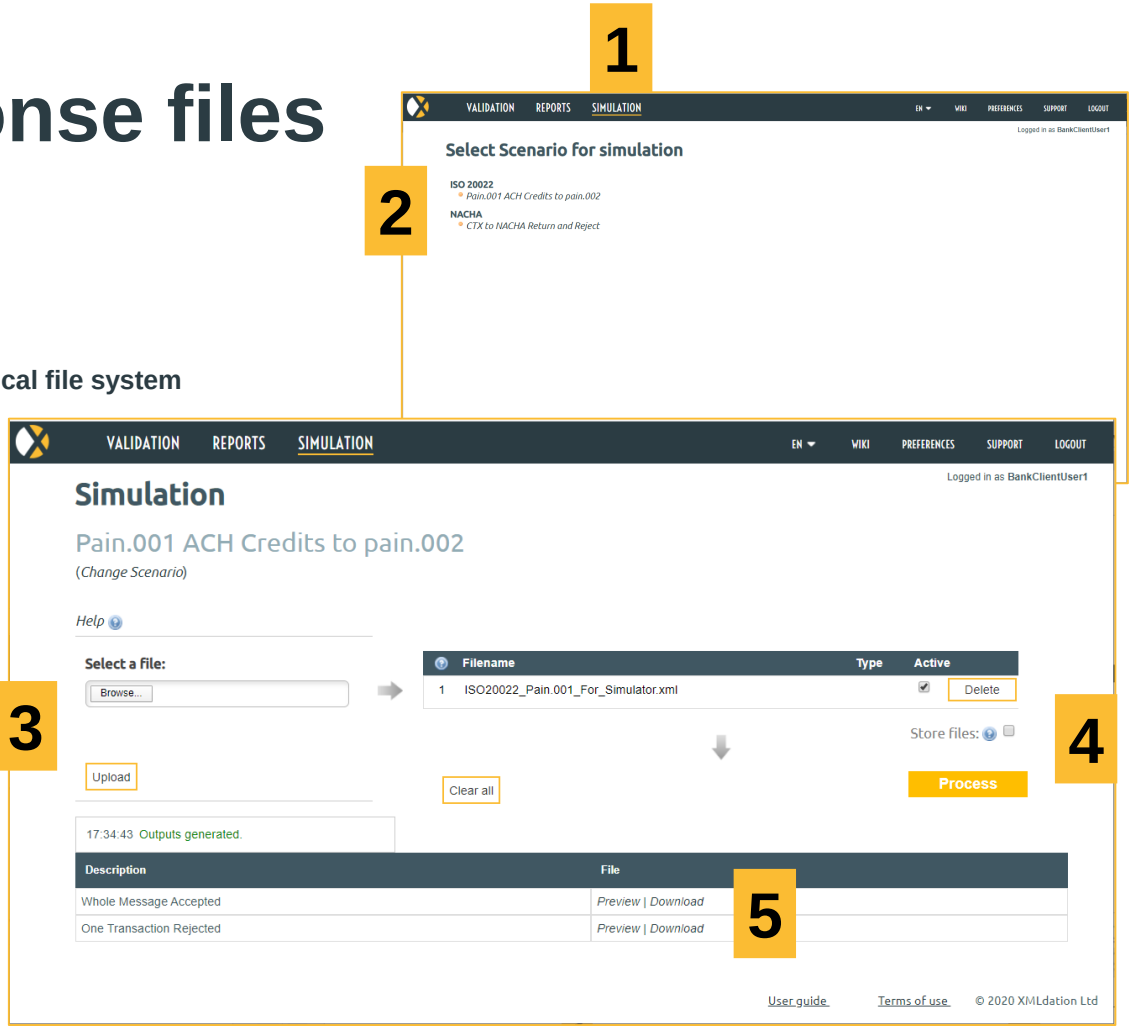
3 **Select an input file for the simulation from your local file system**

- Click on the Browse button
- Select the file
- Click Upload

4 **Process the uploaded file**
The simulated response files are listed

5 **View the simulated response files**
Click Preview/Open or Download

Use Preview/Open to view the simulated file in your browser. Use 'Download' to download the file to your local file system.



Simulating response files FAQ

I don’t see SIMULATION on my navigation bar
The Simulator may not be configured in your environment. Contact support or you Administrator if you think you should have access to the Simulator.

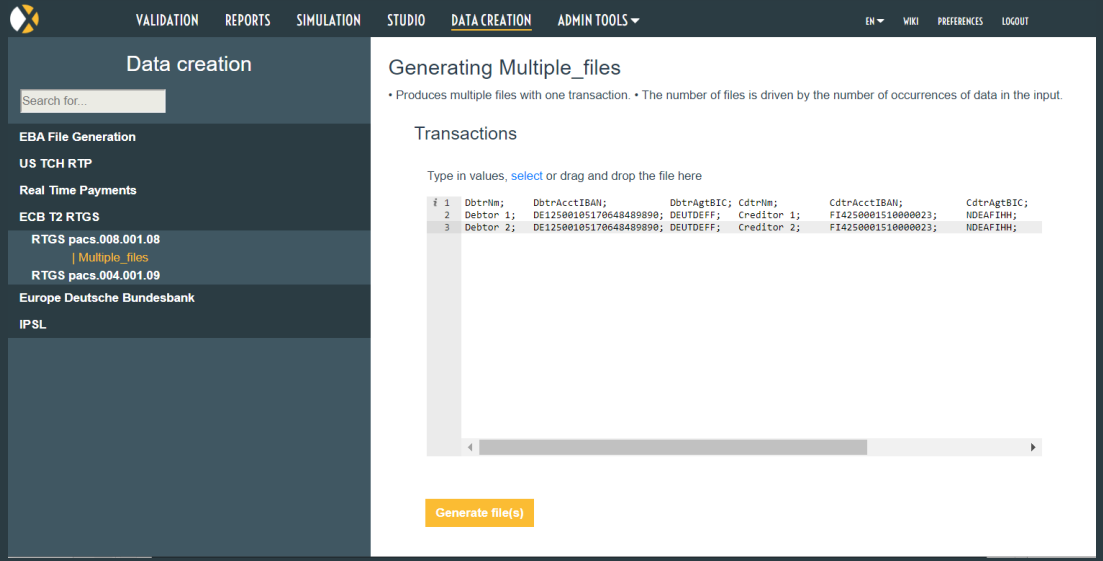
What is the purpose of the Simulator
The Simulator provides examples of bank response files so that you can review the content of the response files, and check that your system can read (parse) these files. For example, it will simulate a few examples of pain.002 payment status report files that you might expect to receive from the bank in response to a credit transfer pain.001 file.

The input file I uploaded to the simulator did not pass validation. What should I do?
The uploaded file is invalid for this simulator. Go to the Validation page, validate against the file format for the input file, and correct file. Then try the simulator again with the corrected file.

Does the simulator response files include data from my uploaded input file?
Yes. The simulator populates the response files with data from your uploaded input file.

The simulator shows a response file with a transaction error even though my input file did not contain an invalid transaction. Why is this?
This response file is included to help with your testing. You can expect to be notified of failed transactions at some stage, and your systems should be able to read files that indicate failed transactions.

Creating files



Creating files

1 **Click on DATA CREATION on the navigation bar**

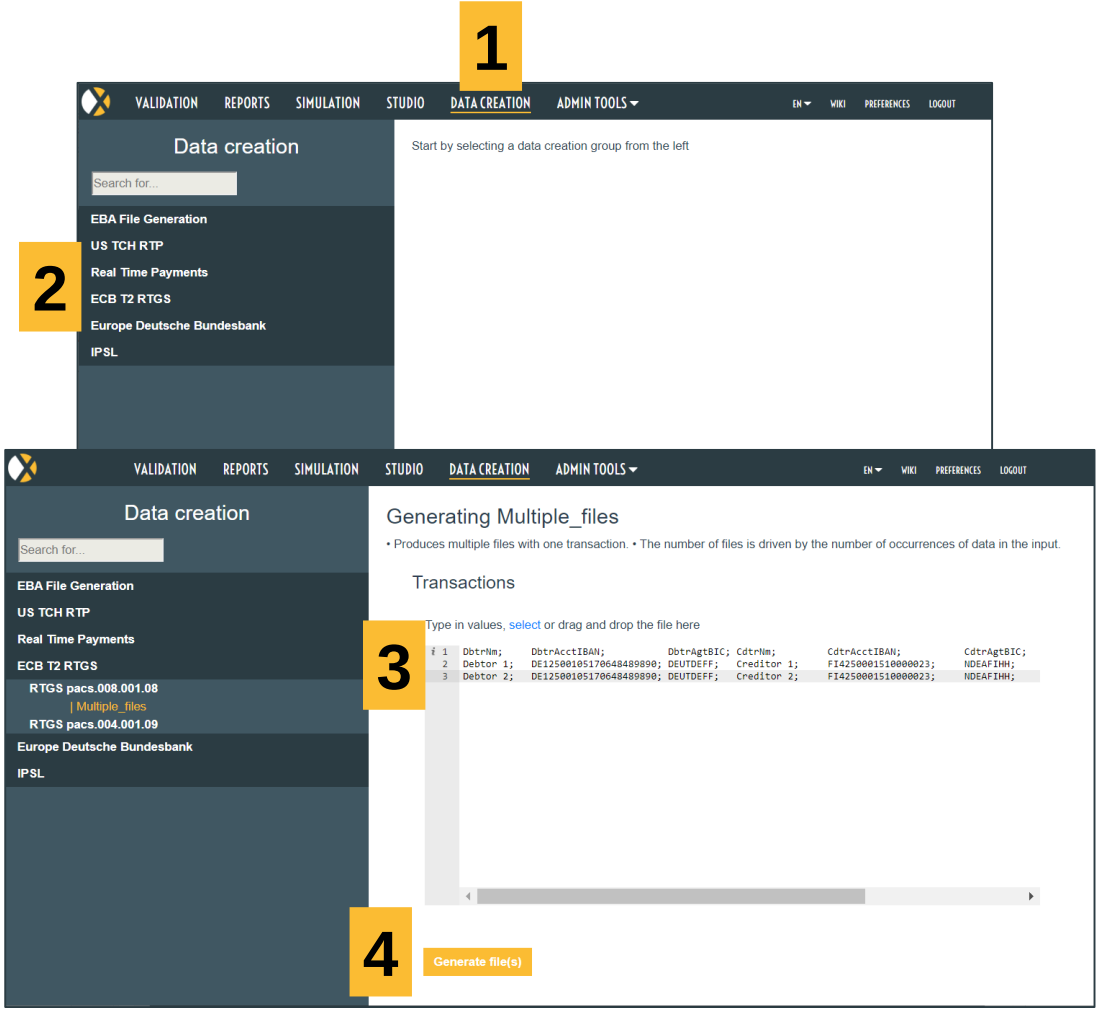
2 **Select a Data creation project from the lefthand list**

3 **Enter data**

Type in data, copy and paste data, or provide a file containing data. Files can be selected from your local file system, or dragged and dropped onto the page

4 **Click “Generate Files”**

A zip of the created files is downloaded to your local machine



Creating files FAQ

I don’t see DATA CREATION on my navigation bar
The Data Creator may not be configured in your environment. Contact support or you Administrator if you think you should have access to the Data Creator.

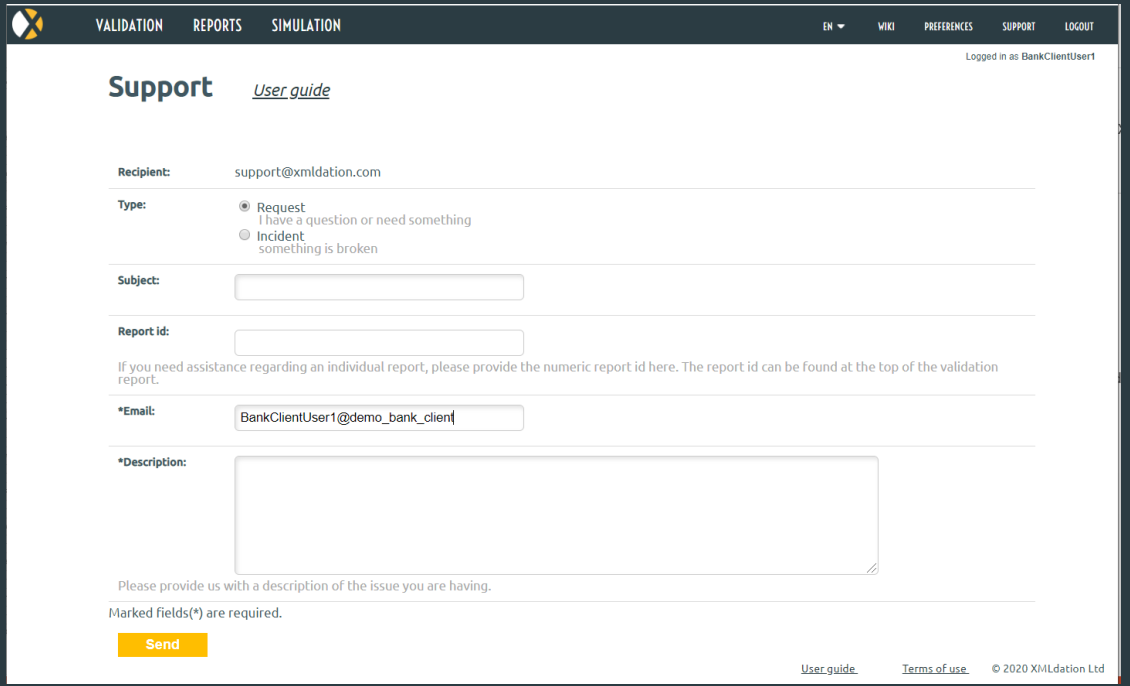
What is the purpose of the Data Creator
The Data Creator is used to create correctly formatted files based on data provided by the user.

For example, the user can enter information for a number of transactions and generate an ISO 20022 pain.001 credit transfer. The dates and identifier fields such as EndToEndId are generated in the background.

The Data Creator can be configured to create files that are invalid according to business rules.

Why is the Page called Data Creation rather than File Creation
Different terminology is in use for different formats. For example, file is commonly used for flat file formats, message is commonly used for ISO 20022 XML format and request is commonly used for JSON format. The term Data was chosen because it applies for all of these formats.

Requesting Support



Support

Submit a support request using the Support Page

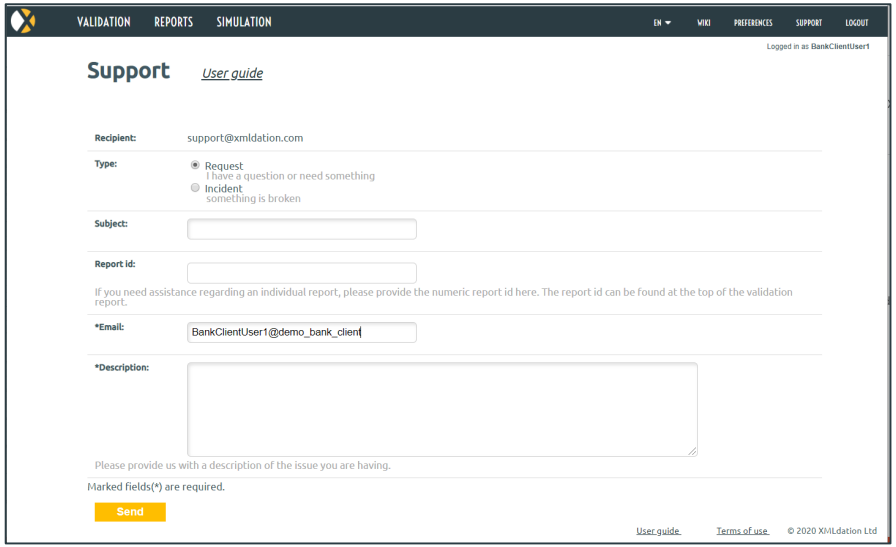
- Go to Support page by clicking on SUPPORT on the navigation bar
- Fill out the Form and Submit

Submit a support request via email

- Send your support request to support@xmldation.com

Contact your administrator

- Contact the administrator who notified you about your xmldation account



Support FAQ

What browsers are supported
Chrome
Firefox
Edge
Safari
Internet Explorer 11 (only this version)

I am having problems signing in
Check out the Signing in FAQ in this guide.

Contact support or your administrator.

support@xmldation.com